



TERMS & CONDITIONS

Please read carefully before confirming your session.
By booking with TruLifeMuzik, you agree to the terms below.

Bookings & Payments

- A R100 non-refundable booking fee is required to secure your slot.
- The remaining balance is due on arrival before your session begins.
- Bookings are only confirmed once your booking fee has been received. Kindly WhatsApp your proof of payment to **083 353 9444**.
- **Banking details** will be included in your official booking confirmation message or email.
- **All booking fees are non-refundable.** Refunds will not be issued for missed sessions, late arrivals, or cancellations made within 48 hours of your booking.

Payment Methods

Accepted payment methods include:

EFT	Cash	Zlto	Loop	Tap on phone
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Cancellations & Reschedules

- Changes or cancellations must be made at least 48 hours before your session.
- TruLifeMuzik may reschedule sessions in the case of technical or operational issues.

Session Preparation

- All instrumentals, tracks, or session files must be sent at least **1 week before your booking**.
- Files should be emailed or uploaded via an approved link (e.g. Google Drive, WeTransfer) to contact@trulifemuzik.com.
- TruLifeMuzik will send each client a “**How to Prepare for Your Session**” PDF, along with your **booking confirmation, session details, and payment information** to ensure your session runs smoothly.

Session Time & Overtime

- Each session is limited to the **booked duration**.
- A **timer** will be set from the **moment recording begins** to ensure the session stays within the booked time. Once the timer stops, the session ends. If you wish to extend your session, this is subject to **studio availability** and will be billed at the **standard hourly rate**.
- Please request extensions **in advance** whenever possible.

Studio Policy

- Please arrive on time — late arrivals will reduce your recording time.
- A timer will be set from the moment recording begins to ensure the session stays within the booked time.
- Sessions will end at the scheduled time, regardless of late arrival. No additional time will be added unless approved and paid for as overtime.
- No smoking, alcohol, or illegal substances are allowed on the premises.
- Treat all studio staff and equipment with care and respect.
- Damage caused by negligence will be billed to the client.
- TruLifeMuzik reserves the right to refuse service or end a session early without refund if a client’s behavior is disrespectful, unsafe, or violates studio policy.

Deliverables

- Final mixes, masters, or stems are released after full payment has been received.
- Clients are responsible for saving and backing up their files after delivery.
- Clients should review and approve their mixes before leaving the studio.
- Once files are approved or delivered, any further changes or edits may incur additional charges.

Ownership & Promotion

- All recordings belong to the client after full payment, unless otherwise agreed.
- TruLifeMuzik may use short video clips or photos from sessions for promotional purposes, unless you opt out in writing before your session.
- Any promotional videos shared by TruLifeMuzik will have the audio muted or altered to protect your unreleased music and creative content.

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Confidentiality

- TruLifeMuzik respects all creative work. Your recordings and materials will **not** be shared, distributed, or used without your consent, except as outlined above for promotional purposes.
- All promotional materials are handled with care to ensure your music remains protected and confidential until you choose to release it.

Liability

- While every effort is made to safeguard your files, TruLifeMuzik is not liable for data loss due to unforeseen technical issues.
- Clients are encouraged to keep their own backups of all session materials.

Amendments

- TruLifeMuzik reserves the right to update or amend these Terms & Conditions at any time.
- The most current version will always apply to new bookings.

Acknowledgment & Agreement

- By booking and attending a session with TruLifeMuzik, you confirm that you have read, understood, and agreed to the Terms & Conditions stated above.

Thank you for choosing TruLifeMuzik — we look forward to helping you create your best sound.

Management

